

Sage SalesLogix Compatibility Checklist

Hardware and software requirements for v6.2, v7.0, and v7.2.

The hardware requirements for Sage SalesLogix are to be used as a guideline only. Hardware requirements depend on the number of users, activity, size of database, number of records, Operating System, and RDBMS.

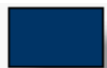
The software requirements show all qualified software for use with Sage SalesLogix.

Customers with active Maintenance & Support agreements may contact Technical Support if their environment includes components that have not been qualified. However, troubleshooting will be limited and no fixes related to the non-qualified component will be available.

Recommendations are in **BOLD**



indicates **Qualified**



indicates **not applicable**

Table of Contents

Windows Clients	Web Host Server
Administrative Workstation	Web Reporting Server
Host Database Server	Web Clients
Remote Office Server	Web Phones
Sage SalesLogix Server	Qualified Regional Settings
Synchronization Server	

Sage SalesLogix Windows Client Requirements			
Hardware	v6.2	v7.0	v7.2
Minimum memory required / Recommended memory (in MB)	96 / 256+	256 / 512+	256 / 512+
Minimum processor required / Recommended processor (in MHz)	300 / 800+	800 / 1GHz+	800 / 1GHz+
Free disk space for application files (in MB)	150+	200+	200+
<u>Remote Client</u> requires 56K modem for synchronization; DSL, Broadband, or network connection recommended	✓	✓	✓
<u>Remote Client</u> requires minimum additional 250+ MB free disk space for database and sync files <i>(depends on subscription rules and account ownership which increase size of database)</i>	✓	✓	✓
Operating System	v6.2	v7.0	v7.2
Microsoft Windows Vista Business Edition			✓
Microsoft Windows XP Professional SP1 <i>(SP2 Recommended)</i>	✓	SP2	SP2
Microsoft Windows 2000 Professional <i>(SP3 or later Required)</i>	✓	SP4	SP4

Microsoft Windows X64 versions			
Microsoft Windows NT 4.0 Professional			
Microsoft Windows 98SE			
Microsoft Windows ME, Microsoft Windows XP Home <i>Not qualified as these are intended for home, not corporate use.</i>			
MDAC 2.8	✓	✓	✓
MDAC 2.6			
Microsoft .NET Framework v2.0		✓	✓
Citrix Presentation Server Feature Release 4	✓	✓	✓
Citrix MetaFrame XP	✓	✓	✓
Citrix MetaFrame 1.8	✓		
Local Database (for Remote Client only)	v6.2	v7.0	v7.2
SQL Express			✓
MSDE 2000 (SP3 or later, SP4 included)	✓	✓	✓
Microsoft SQL Server 2005	SLX 6.2.3	✓	✓
Microsoft SQL Server 2000 <i>SP3 or later required</i>	✓	✓	SP4
Microsoft SQL Server 2000 Personal Edition <i>SP3 or later required</i>	✓	✓	✓
Microsoft SQL Server 7.0			
Microsoft SQL Server 6.5			
Word Processor (for Mail Merge features)	v6.2	v7.0	v7.2
Microsoft Word 2007	SLX 6.2.5	SLX 7.0.1	✓
Microsoft Word 2003	✓	✓	SP2
Microsoft Word XP	✓	✓	SP2
Microsoft Word 2000 (SR1-a or later)	SLX 6.2.4 & earlier	SLX 7.0.0 only	
Microsoft Word 97			
Sage SalesLogix Word Processor			
Email	v6.2	v7.0	v7.2
Microsoft Outlook 2007 <i>Workgroup or Corporate mode, not Internet-only mode</i>	SLX 6.2.5	SLX 7.0.1	✓
Microsoft Outlook 2003 <i>Workgroup or Corporate mode, not Internet-only mode</i> <i>Word is not recommended as e-mail editor with Outlook</i>	✓	✓	SP2
Microsoft Outlook XP <i>Workgroup or Corporate mode, not Internet-only mode</i>	✓	✓	SP2

Microsoft Outlook 2000 (SR-1a or later required) Workgroup or Corporate mode, not Internet-only mode Word is not recommended as e-mail editor with Outlook	SLX 6.2.4 & earlier	SLX 7.0.0 only	
Microsoft Outlook 98			
Microsoft Outlook 97			
Sage SalesLogix Mail Client (included) Sage SalesLogix Mail Client supports Internet mail, Lotus Notes R5 in "Office Mode", and GroupWise 5.5 and 6.0	✓	✓	✓
Reporting	v6.2	v7.0	v7.2
Crystal Reports Professional	8.5	XI R2	XI R2
Fax	v6.2	v7.0	v7.2
Microsoft Fax Service	✓	✓	✓
WinFax 8.02, 8.03, 9.0, and 9.0.2 with local modem			
WinFax Server 5.0			
Browser	v6.2	v7.0	v7.2
Microsoft Internet Explorer 7.0	SLX 6.2.5	SLX 7.01	✓
Microsoft Internet Explorer 6.0	✓	✓	SP1
Microsoft Internet Explorer 5.5	✓		
Microsoft Internet Explorer 5.01			
Sync to Personal Information Managers using Intellisync for Sage SalesLogix (included)	v6.2	v7.0	v7.2
Microsoft Outlook 2007	SLX 6.2.5	SLX 7.0.1	✓
Microsoft Outlook 2000 (SR-1a or later required)	SLX 6.2.4 & earlier	SLX 7.0.0 only	
Microsoft Outlook XP	✓	✓	SP2
Microsoft Outlook 2003 (SR-1a or later required)	✓	✓	SP2
Lotus Notes 6.5 in "Office Mode"	✓	✓	✓
Lotus Notes 5.x in "Office Mode"	✓	✓	✓
Novell GroupWise 5.5 (Export from Sage SalesLogix to GroupWise Only)	✓	✓	✓
Sync to Handheld Devices	v6.2	v7.0	v7.2
Once you have synchronized from Sage SalesLogix to any of the PIMs above, you can now sync to any device supported by those PIMs including Palm OS, RIM Blackberry, Pocket PC, and other compatible devices. For example, you can synchronize between Sage SalesLogix and Outlook and between Outlook and Palm (SLX <--> Outlook <--> Palm). Contact your PIM or device manufacturer for the appropriate sync software.	✓	✓	✓
Using Intellisync for Sage SalesLogix and the retail version of Puma			

Intellisync (not included), you may synchronize directly to the following devices:			
<ul style="list-style-type: none"> • Palm Powered Handheld Synchronization • Pocket PC Synchronization 			
Sage SalesLogix Administrative Workstation Requirements			
Hardware	v6.2	v7.0	v7.2
Minimum memory required / Recommended memory (in MB)	128 / 256+	256 / 512+	256 / 512+
Recommended memory for Architect Customization and Development (in MB)	384+	1GB+	1GB+
Minimum processor required / Recommended processor (in MHz)	300 / 800+	800 / 1GHz+	800 / 1GHz+
Free disk space for application files (in MB)	500+	500+	500+
Operating System	v6.2	v7.0	v7.2
Microsoft Windows Vista Business Edition			✓
Microsoft Windows XP Professional SP1 <i>(SP2 Recommended)</i>	✓	SP2	SP2
Microsoft Windows 2000 Professional <i>(SP3 or later Required)</i>	✓	SP4	SP4
Microsoft Windows X64 versions			
Microsoft Windows NT 4.0 Professional			
MDAC 2.8 (included)	✓	✓	✓
MDAC 2.6			
Word Processor (for Mail Merge template management)	v6.2	v7.0	v7.2
Microsoft Word 2007	SLX 6.2.5	SLX 7.0.1	✓
Microsoft Word 2003	✓	✓	SP2
Microsoft Word XP	✓	✓	SP2
Microsoft Word 2000 (SR-1a or later required)	SLX 6.2.4 & earlier	SLX 7.0.0 only	
Reporting	v6.2	v7.0	v7.2
Crystal Reports Professional	8.5	XI R2	XI R2
Browser	v6.2	v7.0	v7.2
Microsoft Internet Explorer 7.0	SLX 6.2.5	SLX 7.0.1	✓
Microsoft Internet Explorer 6.01	✓	✓	SP1
Microsoft Internet Explorer 5.5	✓		
Microsoft Internet Explorer 5.01			
Sage SalesLogix Host Database Server Requirements			

Hardware	v6.2	v7.0	v7.2
Minimum memory required / Recommended memory (in MB)	256 / 512+	256 / 1GB+	256 / 1GB+
Minimum processor required / Recommended processor (in MHz)	450 / 800+	800 / 1.5G+	800 / 1.5G+
Free disk space for application files (in MB)	2000+	2000+	2000+
Dedicated high-speed network connection to the Sage SalesLogix Server if installed on separate machine	✓	✓	✓
Operating System	v6.2	v7.0	v7.2
Microsoft Windows 2003 Server <i>(Service Pack 1 or later recommended)</i>	SP1	SP1	SP2
Microsoft Windows 2000 Server and Advanced Server <i>(Service Pack 3 or later required)</i>	✓	SP4	SP4
Microsoft Windows NT 4.0 Server			
MDAC 2.8 (included)	✓	✓	✓
MDAC 2.6			
Relational Database Management System (RDBMS)	v6.2	v7.0	v7.2
Microsoft SQL Server 2005 <i>(Service Pack 1 required)</i>	SLX 6.2.3	✓	✓
Microsoft SQL Server 2000 <i>(Service Pack 3 or later required)</i>	✓	✓	SP4
Microsoft SQL Server 7.0 <i>(Service Pack 3 or later required)</i>	✓		
Microsoft SQL Server 6.5			
Interbase 5.6			
Oracle 10g R2 (minimum of 10.2.0.1.0 required)	SLX 6.2.2	✓	✓
Oracle 9i R2 (minimum 9.2.0.4 required) <i>(with ISO 8859-1 character set)</i>	✓	✓	✓
Oracle 8i (8.1.7.4) <i>(with ISO 8859-1 character set)</i>	SLX 6.2.2 & earlier		
Oracle 7 <i>(with ISO 8859-1 character set)</i>			
Oracle Client / OLE DB Provider Compatibility			
<p>Oracle Client software is a required component to be installed on each machine making a connection to a Sage SalesLogix Oracle database. Though the Oracle client software may be cross compatible between versions, it is assumed that when possible, the installed Oracle client software will match the Oracle server version.</p> <p>If the Oracle OLEDB Provider DOES NOT match the major release version of the database software, it is assumed that the OLEDB components will be the latest available from the vendor.</p> <ul style="list-style-type: none"> • Oracle Client 9.2.0.6 shall be used in conjunction with Oracle RDBMS 9.2.0.6 • Oracle Client 10.2.0.1.0 shall be used in conjunction with Oracle RDBMS 10.2.0.1.0 			
Compatible E-Mail Servers	v6.2	v7.0	v7.2
Microsoft Exchange Server	✓	✓	✓
Lotus Notes in "Office Mode"	✓	✓	✓

GroupWise	✓	✓	✓
POP3/SMTP	✓	✓	✓
IMAP/SMTP	✓	✓	✓
Sage SalesLogix Server (Application Server) Requirements			
<i>(May reside on same hardware as Synchronization Server depending on size of database and number of remotes)</i>			
Hardware	v6.2	v7.0	v7.2
Minimum memory required / Recommended memory (in MB)	256 / 512+	256 / 1GB+	256 / 1GB+
Minimum processor required / Recommended processor (in MHz)	450 / 800+	450 / 1.5G+	450 / 1.5G+
Free disk space for application files (in MB)	2000+	2000+	2000+
Operating System	v6.2	v7.0	v7.2
Microsoft Windows 2003 Server <i>(Service Pack 1 or later required)</i>	SP1	SP1	SP2
Microsoft Windows 2000 Server and Advanced Server <i>(Service Pack 3 or later required)</i>	✓	SP4	SP4
Microsoft Windows NT 4.0 Server			
MDAC 2.8 (included)	✓	✓	✓
MDAC 2.6			
Sage SalesLogix Synchronization Server Requirements			
Hardware	v6.2	v7.0	v7.2
Minimum memory required / Recommended memory (in MB)	256 / 512+	256 / 512+	256 / 512+
Minimum processor required / Recommended processor (in MHz)	450 / 800+	450 / 800+	450 / 800+
Free disk space for application files (in MB)	2000+	2000+	2000+
Dedicated high-speed network connection to the Sage SalesLogix Server if installed on separate machine	✓	✓	✓
Operating System	v6.2	v7.0	v7.2
Microsoft Windows 2003 Server <i>(Service Pack 1 or later required)</i>	SP1	SP1	SP2
Microsoft Windows 2000 Server and Advanced Server <i>(Service Pack 3 or later required)</i>	✓	SP4	SP4
Microsoft Windows NT 4.0 Server			
MDAC 2.8 (included)	✓	✓	✓
MDAC 2.6			
Sage SalesLogix Remote Office Server Requirements			
Hardware	v6.2	v7.0	v7.2
Minimum memory required / Recommended memory (in MB)	256 / 512+	256 / 1GB+	256 / 1GB+
Minimum processor required / Recommended processor (in MHz)	450 / 800+	450 / 1.5G+	450 / 1.5G+

Free disk space for application files (in MB)	2000+	2000+	2000+
Dedicated high-speed network connection to the Sage SalesLogix Server if installed on separate machine	✓	✓	✓
Operating System	v6.2	v7.0	v7.2
Microsoft Windows 2003 Server <i>(Service Pack 1 or later required)</i>	SP1	SP1	SP2
Microsoft Windows 2000 Server and Advanced Server <i>(Service Pack 3 or later required)</i>	✓	SP4	SP4
Microsoft Windows NT 4.0 Server			
MDAC 2.8 (included)	✓	✓	✓
MDAC 2.6			
Relational Database Management System (RDBMS)	v6.2	v7.0	v7.2
Microsoft SQL Server 2005 <i>(Service Pack 1 required)</i>	SLX 6.2.3	✓	✓
Microsoft SQL Server 2000 <i>(Service Pack 3 or later required)</i>	✓	✓	SP4
Microsoft SQL Server 7.0 <i>(Service Pack 3 or later required)</i>	✓		
Microsoft SQL Server 6.5			
Interbase 5.6			
Sage SalesLogix Web Host Server Requirements			
Hardware	v6.2	v7.0	v7.2
Minimum memory required / Recommended memory (in MB)	192 / 512+	256 / 1GB+	256 / 1GB+
Minimum processor required / Recommended processor (in MHz)	450 / 800+	450 / 1.5G+	450 / 1.5G+
Free disk space for application files and Web pages (in MB)	250+	350+	350+
Operating System	v6.2	v7.0	v7.2
Microsoft Windows 2000 Server or Advanced Server with IIS 5.0 <i>(Service Pack 3 or later required)</i>	✓	✓	✓
Microsoft Windows 2003 Server with IIS 6.0	✓	✓	✓
Microsoft Windows NT 4.0 Server with IIS 4.0			
MDAC 2.8 (included)	✓	✓	✓
MDAC 2.6			
Microsoft .NET Framework 1.1 with ASP.NET	✓		
Microsoft .NET Framework 2.0 with ASP.NET		✓	✓
Microsoft Windows 2000 or XP Professional with IIS or Personal Web Server			
Microsoft Windows NT 4.0 Workstation with Personal Web Server			
Sage SalesLogix Web Reporting Server Requirements			
Hardware	v6.2	v7.0	v7.2

Minimum memory required / Recommended memory (in MB)	192 / 512+	256 / 1GB+	256 / 1GB+
Minimum processor required / Recommended processor (in MHz)	450 / 800+	450 / 1.5G+	450 / 1.5G+
Free disk space for application files and Web pages (in MB)	250+	350+	350+
Operating System	v6.2	v7.0	v7.2
Microsoft Windows 2000 Server with IIS 5.0 (<i>Service Pack 3 or later required</i>)	✓	✓	✓
Microsoft Windows 2000 Advanced Server with IIS 5.0 (<i>Service Pack 3 or later required</i>)	✓	✓	✓
Microsoft Windows 2003 Server with IIS 6.0		✓	✓
Microsoft Windows NT 4.0 Server with IIS 4.0			
MDAC 2.8 (included)	✓	✓	✓
MDAC 2.6			
Reporting	v6.2	v7.0	v7.2
Crystal Reports Server XI R2		✓	✓
Crystal Enterprise 8 Standard (<i>5 concurrent client access licenses included</i>)	✓		
Sage SalesLogix Web Client Requirements			
Browser	v6.2	v7.0	v7.2
Microsoft Internet Explorer 7.0	SLX 6.2.5	SLX 7.0.1	✓
Microsoft Internet Explorer 6.0	✓	✓	✓
Microsoft Internet Explorer 5.5	✓	✓	✓
Microsoft Internet Explorer 5.01			
Internet Connection	v6.2	v7.0	v7.2
Requires 56K modem Internet connection DSL, Broadband, or network connection recommended	✓	✓	✓
Word Processor (for Mail Merge features)	v6.2	v7.0	v7.2
Microsoft Word 2007	SLX 6.2.5	SLX 7.0.1	✓
Microsoft Word 2003	✓	✓	SP2
Microsoft Word XP	✓	✓	SP2
Microsoft Word 2000 (<i>SR-1a or later required</i>)	SLX 6.2.4 & earlier	SLX 7.0.0 only	
E-Mail (for Outlook integration features)	v6.2	v7.0	v7.2
Microsoft Outlook 2007 <i>Workgroup or Corporate mode, not Internet-only mode</i>	SLX 6.2.5	7.0.1	✓
Microsoft Outlook 2003 <i>Workgroup or Corporate mode, not Internet-only mode</i>	✓	✓	SP2
Microsoft Outlook XP	✓	✓	SP2

<i>Workgroup or Corporate mode, not Internet-only mode</i>							
Microsoft Outlook 2000 <i>Workgroup or Corporate mode, not Internet-only mode</i>				SLX 6.2.4 & earlier	SLX 7.0.0 only		
Sage SalesLogix Web Phone Requirements							
Qualified Web Phones and Service Providers				v6.2	v7.0	v7.2	
<p>Sage SalesLogix for Web Phones includes HDML and WML templates for US and international customers. The templates have been qualified with the Openwave browser and platform.</p> <p>Openwave-compatible phones are listed at: http://upmkt.openwave.com/dev_phones/phones.cfm Openwave-compatible carriers are listed at: http://upmkt.openwave.com/dev_carriers/carriers.cfm</p> <p>NOTE: Additional carriers and phones may be compatible and may be qualified in the future.</p>				✓	✓	✓	
Using SalesLogix Web Phones With SalesLogix v7.2							
For Sage SalesLogix v7.2, Web Phones require the Sage SalesLogix v7.0.1				Web Host installation, including	Web Manager.		
Sage SalesLogix Qualified Regional Settings and Languages							
<i>Language Packs are available from regional Business Partners and/or your local Sage Office. Specific version requirements are included in the Language Packs. Find your local Sage Office at www.sagecrmsolutions.com.</i>							
Regional Settings							
Language Translation	English (U.S.)	English (U.K.)	English (Australia)	French (France)	German (Germany)	Spanish (Spain)	Italian (Italy)
English	✓	✓	✓	✓	✓	✓	✓
French				✓	✓		
German				✓	✓		
Spanish							
Italian							